





## Charting the New Territory: Generative AI in Learning and Teaching

Dragan Gašević @dgasevic

> December 13<sup>th</sup>, 2023 Learning and Teaching Expo Hong Kong



### Generative artificial intelligence

## Generating data\* in response to prompts

\*text, image, video, program code



### Generative artificial intelligence

# Many debates to sensemake uncertainty linked to generative AI





#### Artificial Intelligence and the Future of Teaching and Learning

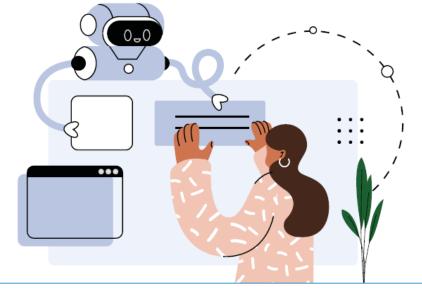
Insights and Recommendations



https://tech.ed.gov/ai-future-of-teaching-and-learning/



## Guidance for generative Al in education and research





https://unesdoc.unesco.org/ark:/48223/pf0000386693



### Today's talk

# What are promises, concerns, and needs for education in the age of AI?



### Key takeaway 1

# Much promise for guiding, teaching support, and assessment/feedback



### Key takeaway 2

# Significant concerns about reliability, bias, workload, and consent



### Key takeaway 3

# Transition from commentaries to research to understand implications

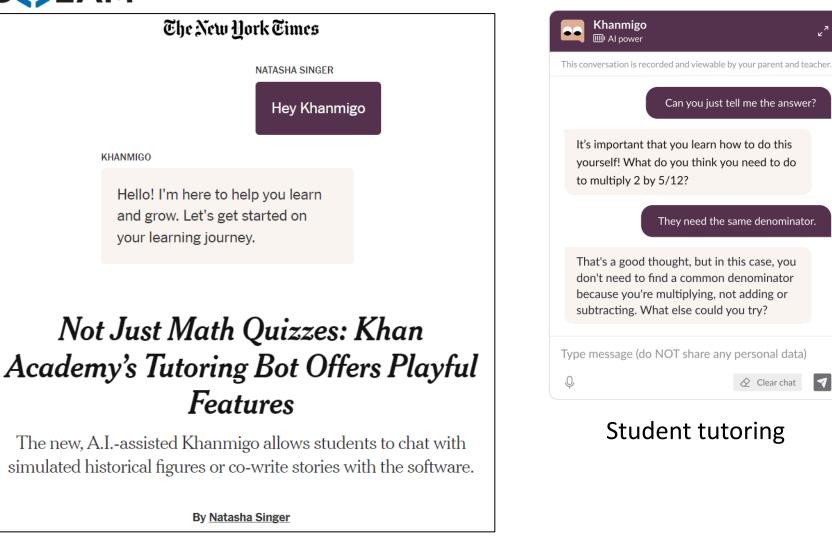
### PROMISE – CONCERNS – NEED – FINAL REMARKS





# Large language models for supporting learners

#### **C ()** LAM



#### Creativity support Khanmigo I Al power

Let's start by discussing some details about your class. What grade level and subject do you teach? And what's the topic you want to create a lesson for?

I teach sixth grade English Language Arts. I want a lesson to help students learn how to identify, summarize, or explain the main idea using supporting details in an expository text.

That's a great topic! Have your students had any previous lessons on identifying the main idea or summarizing expository texts?

No

Type message (do NOT share any personal data)

7 🖉 Clear chat

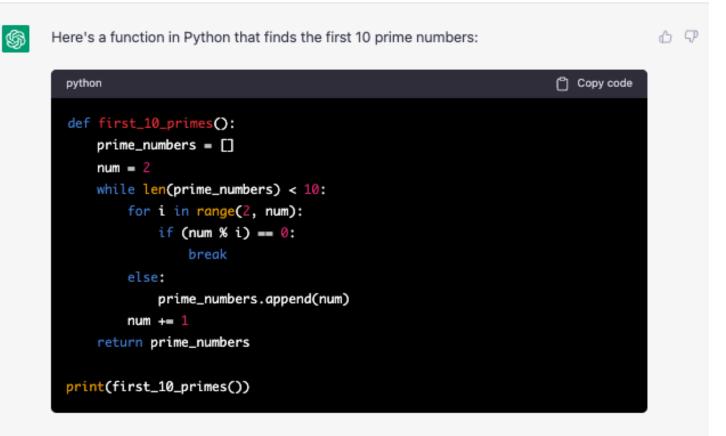
https://www.khanacademy.org/khan-labs

7

Singer, N. (2023, June 8). Not Just Math Quizzes: Khan Academy's Tutoring Bot Offers Playful Features. The New York Times. https://www.nytimes.com/2023/06/08/business/khanmigo-tutor-chat.html



Writing, debugging and explaining code

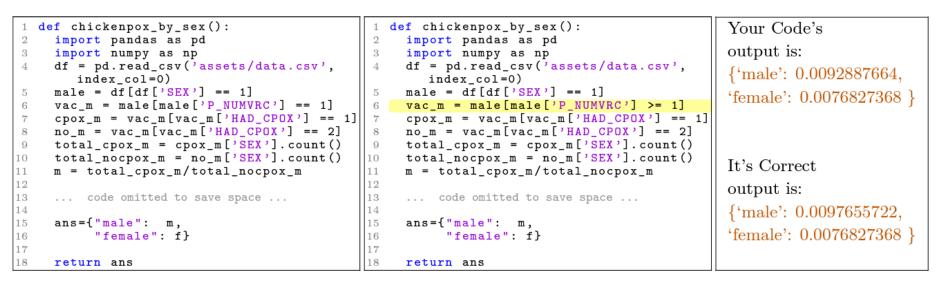


Explanation:

- The function `first\_10\_primes` initializes an empty list `prime\_numbers` to store the first 10 prime numbers.
- 2. It then sets the starting value of `num` to 2, the smallest prime number.
- 3. The function uses a `while` loop to run until the length of `prime\_numbers` is equal to



## Debugging and explaining code



(b) Student's buggy program

(c) Fixed program

(d) Failing test case

| The bug in the program is in the line where you are filtering the    | Check the conditions you   |  |
|--|----------------------------|--|
| male children who were vaccinated. You are only considering those    | are using to filter the    |  |
| who received exactly one dose of the vaccine ('male['P_NUMVRC']      | vaccinated children, espe- |  |
| ==1'), but the problem statement asks for children who received at   | cially the number of doses |  |
| least one dose of the vaccine. The fix is to change the condition to | they received.             |  |
| $\text{`male['P_NUMVRC']} \ge 1$ '.                                  |                            |  |

(e) Detailed explanation

(f) Single-sentence hint (g) V

(g) Validation

Phung, T., Pădurean, V. A., Singh, A., Brooks, C., Cambronero, J., Gulwani, S., ... & Soares, G. (2023). Automating Human Tutor-Style Programming Feedback: Leveraging GPT-4 Tutor Model for Hint Generation and GPT-3.5 Student Model for Hint Validation. *arXiv preprint arXiv:2310.03780*.





# Large language models for supporting teachers



#### Create crossword

## Supporting teachers

Please act as a subject matter expert on the topic of Weather that builds crosswords. You know how to describe words that intersect each other on a crossword grid. The words will be placed on a crosswords grid and some words need to have at least 1 character in common. You can also write meaningful clues.

Here's a set of weather-related crossword clues and their corresponding answers. The words 🗋 🖒 🖓 intersect with at least one common character, as described below.

1. Clue: A meteorological phenomenon consisting of visible patterns of ice crystals in the Earth's atmosphere.

Answer: Cloud (5 letters)

Position: 1 across

2. Clue: Frozen precipitation falling from clouds in the form of ice crystals. Answer: Snow (4 letters)

Position: 1 down, intersecting with 'Cloud' at letter 'o' (1 across, 3 down)

3. Clue: A forceful and sudden flow of air, typically associated with storms. Answer: Gust (4 letters)

Position: 4 across, intersecting with 'Snow' at letter 's' (1 down, 3 across)

4. Clue: The measure of moisture in the atmosphere.

Answer: Humidity (8 letters)

Position: 3 down, intersecting with 'Gust' at letter 'u' (4 across, 2 down)

5. Clue: A violent, destructive whirlwind storm accompanied by a funnel-shaped cloud. Answer: Tornado (7 letters)

Position: 7 across, intersecting with 'Humidity' at letter 'd' (3 down, 6 across)

6. Clue: A measure of the warmth or coldness of an object or substance. Answer: Temperature (12 letters)

Position: 8 down, intersecting with 'Tornado' at letter 'e' (7 across, 3 down)



#### **Crossword Puzzle** Reading worksheet generator

Options Theme

#### Enter crossword puzzle content

See instructions below. Under 50 words is best. More help: help

Title

Weather Puzzle

Words

RAIN, water droplets that fall from the sky SNOW, soft, white flakes that fall from the sky in cold weather SUNNY, bright and clear weather with lots of sunlight WINDY, weather with strong, moving air CLOUD, white or gray fluffy shapes in the sky made of water vapor FOG, thick, low-lying mist that makes it hard to see

| <ol><li>weather with strong, moving air cold weather</li></ol>                                | WORKSHEET   | ANSWER KEY  |
|---|---|---|
| Dows:<br>1. water dropiets that fail from the sky in<br>3. water with strong, moving air<br>4 | Weath   | er Puzzle   |
|   | Draw:<br>1. water dropiets that fail from the sky<br>3. weather with strong, moving air<br>4. thick, low/ing mits that makes it hard to | Across:<br>2. soft, white flakes that fail from the sky in<br>cid weather<br>5. white or gray fully shapes in the sky mag |

Proview Worksheet

https://www.education.com/worksheet-generator/reading/crossword-puzzle/

Bakharia, A. (2023). Teaching with AI: prompt engineering, Invited talk at AI & Education Futures Conference. https://bit.ly/ab\_c3I\_2023





## Large language models for automated feedback



### Promise

# Large language models can provide feedback on written products

Dai, W., Lin, J., Jin, H., Li, T., Tsai, Y-S., Gašević, D., Chen, G. (2023). Can large language models provide feedback to students? A case study on ChatGPT. In *Proceedings of the 23rd IEEE International Conference on Advanced Learning Technologies* (pp. 323-325). IEEE.

## LMMs (classification) for writing analytics

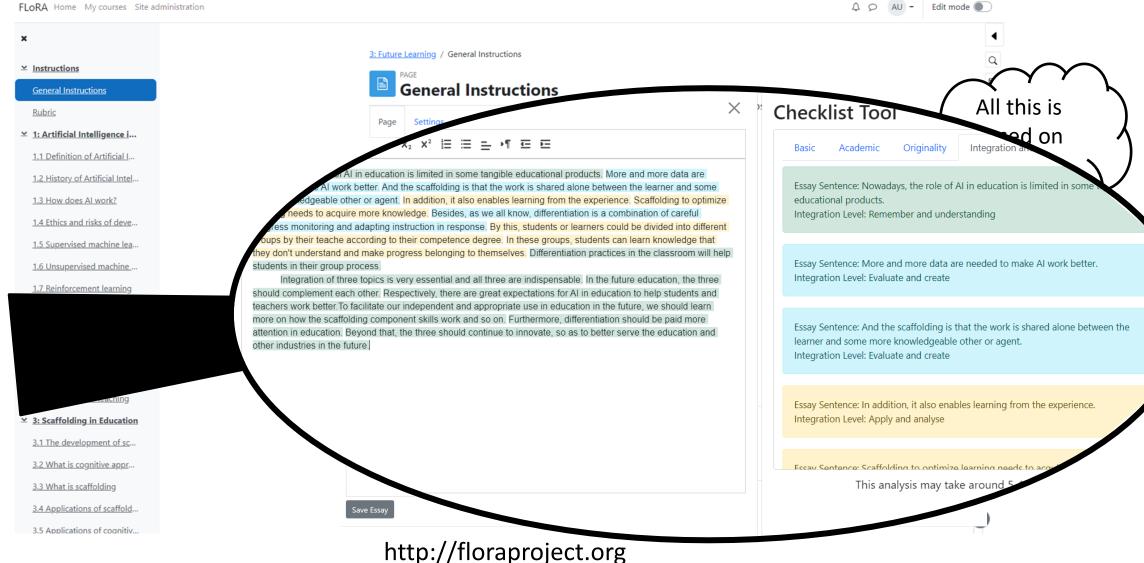
△ ○ AU - Edit mode FLORA Home My courses Site administration × 3: Future Learning / General Instructions **General Instructions General Instructions** Rubric All this is Page Settings More-≚ <u>1: Artificial Intelligence i</u>... based on 1.1 Definition of Artificial I... In this learning session, the goal is to write a vision essay that describes the future of education. Please GPT4 1.2 History of Artificial Intel... describe, in 200 to 400 words, how you envision learning in a school in 2035. 1.3 How does AI work? Please consult the materials in this learning environment that provide information about three important topics for envisioning the future of education in 2035. 1.4 Ethics and risks of deve.. Checklist Tool Essav Writing 222 words 1.5 Supervised machine lea... Ο Normal  $\Rightarrow$  B I  $\bigcup$   $\circledast$   $x_2$   $x^2 \boxminus$   $\boxminus$   $\blacksquare$   $\blacksquare$   $\blacksquare$   $\blacksquare$ Basic Academic Originality Integration and elaboration 1.6 Unsupervised machine ... Nowadays, the role of AI in education is limited in some tangible educational products. More and more data are 1.7 Reinforcement learning needed to make Al work better. And the scaffolding is that the work is shared alone between the learner and some Essay Sentence: Nowadays, the role of AI in education is limited in some tangible more knowledgeable other or agent. In addition, it also enables learning from the experience. Scaffolding to optimize educational products. learning needs to acquire more knowledge. Besides, as we all know, differentiation is a combination of careful Integration Level: Remember and understanding 1.8 Deep Learning progress monitoring and adapting instruction in response. By this, students or learners could be divided into different groups by their teache according to their competence degree. In these groups, students can learn knowledge that they don't understand and make progress belonging to themselves. Differentiation practices in the classroom will help Essay Sentence: More and more data are needed to make AI work better. students in their group process. Integration Level: Evaluate and create Integration of three topics is very essential and all three are indispensable. In the future education, the three 2.1 What is Differentiation? should complement each other. Respectively, there are great expectations for AI in education to help students and teachers work better. To facilitate our independent and appropriate use in education in the future, we should learn 2.2 Using differentiation to .. more on how the scaffolding component skills work and so on. Furthermore, differentiation should be paid more Essay Sentence: And the scaffolding is that the work is shared alone between the attention in education. Beyond that, the three should continue to innovate, so as to better serve the education and learner and some more knowledgeable other or agent. other industries in the future 2.3 Standards for teaching Integration Level: Evaluate and create ≚ <u>3: Scaffolding in Education</u> Essay Sentence: In addition, it also enables learning from the experience. 3.1 The development of sc... Integration Level: Apply and analyse 3.2 What is cognitive appr.. Essay Sentence: Scaffolding to ontimize learning needs to acquire more knowledge 3.3 What is scaffolding This analysis may take around 5-10 min to process. 3.4 Applications of scaffold. 3.5 Applications of cognitiv...

#### http://floraproject.org

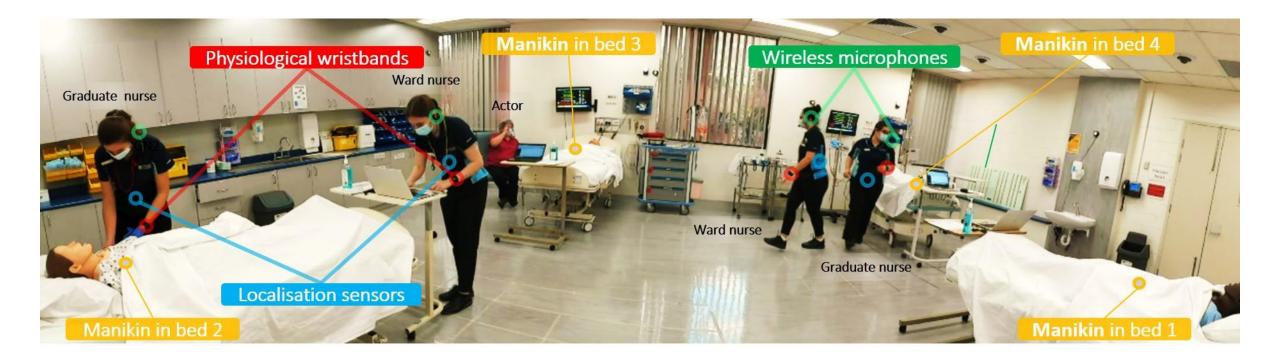
#### **C ()** LAM

## LMMs (classification) for writing analytics

FLORA Home My courses Site administration

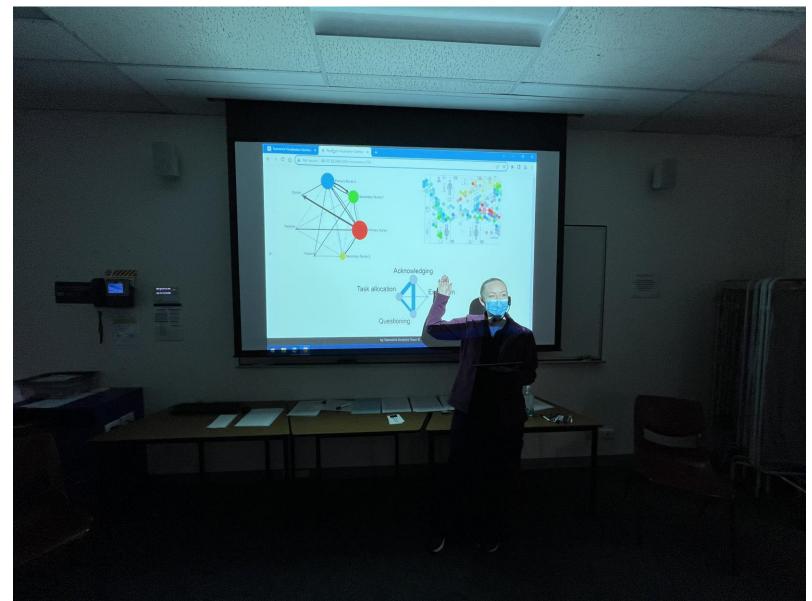


## Multimodal sensing technologies for teamwork



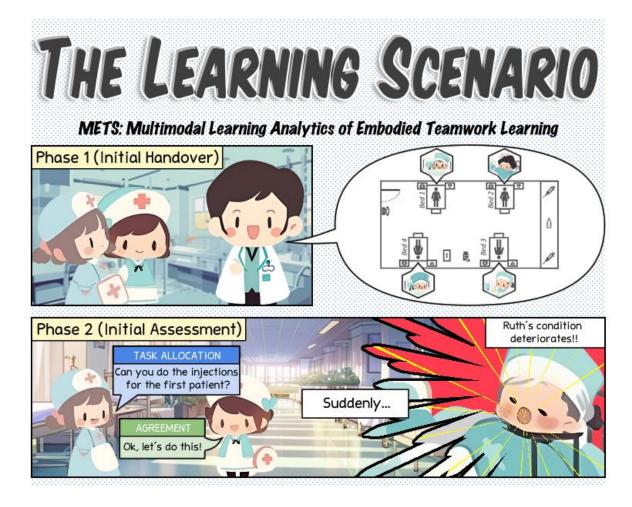
Echeverria, V., Martinez-Maldonado, R., Yan, L., Zhao, L., Fernandez-Nieto, G., Gašević, D., & Shum, S. B. (2023). HuCETA: A framework for human-centered embodied teamwork analytics. *IEEE Pervasive Computing*, 22(1), 39-49.

## Teacher led use of analytics





## Generative AI for data comics







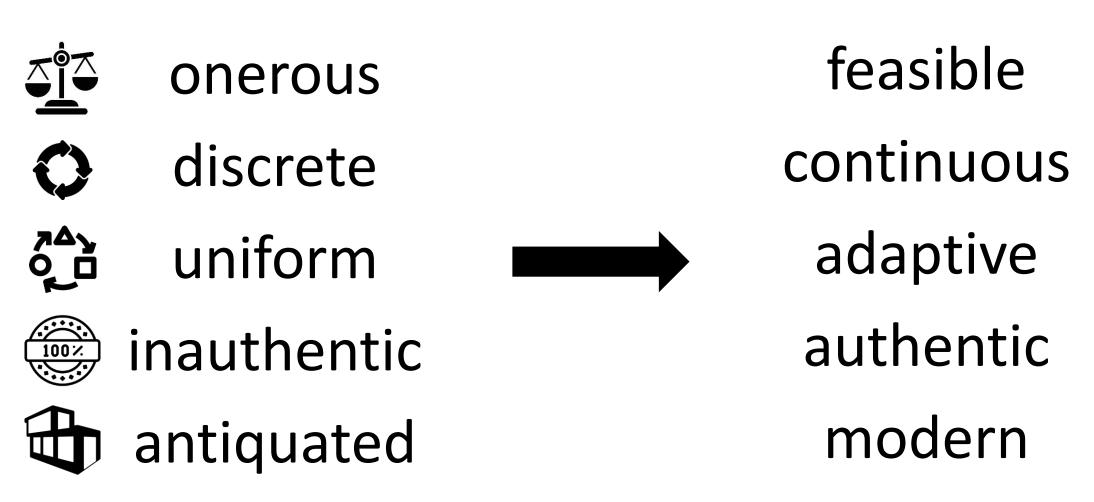


## Assessment in the age of artificial intelligence

Swiecki, Z., Khosravi, H., Chen, G., Martinez-Maldonado, R., Lodge, J. M., Milligan, S., ... & Gašević, D. (2022). Assessment in the age of artificial intelligence. *Computers and Education: Artificial Intelligence*, *3*, 100075.



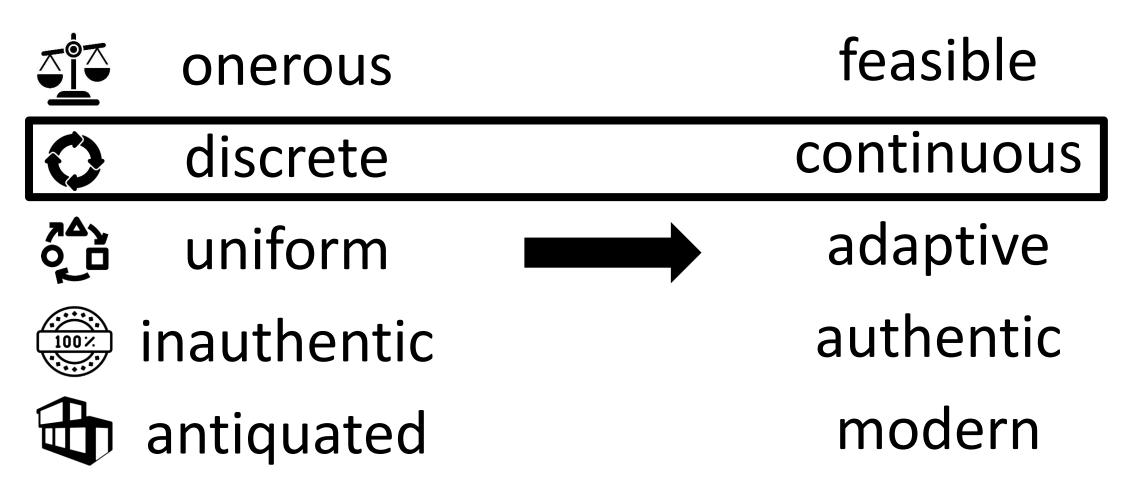
## Opportunities provided by AI



Swiecki, Z., Khosravi, H., Chen, G., Martinez-Maldonado, R., Lodge, J. M., Milligan, S., ... & Gašević, D. (2022). Assessment in the age of artificial intelligence. *Computers and Education: Artificial Intelligence*, *3*, 100075.



## Opportunities provided by AI



Swiecki, Z., Khosravi, H., Chen, G., Martinez-Maldonado, R., Lodge, J. M., Milligan, S., ... & Gašević, D. (2022). Assessment in the age of artificial intelligence. *Computers and Education: Artificial Intelligence*, *3*, 100075.



### Continuous assessment

## Process measurement is the dark side of assessment

Raković, M., Iqbal, S., Li, T., Fan, Y., Singh, S., Surendrannair, S., ... & Gašević, D. (2023). Harnessing the potential of trace data and linguistic analysis to predict learner performance in a multi-text writing task. *Journal of Computer Assisted Learning*, *39*, 3, 703-718.



## Chatbot to provide writing guidance

FLORA Home My courses Site administration

×

Rubric

**General Instructions** 

<u>1: Artificial Intelligence i...</u>
 <u>1.1 Definition of Artificial I...</u>
 <u>1.2 History of Artificial Intel...</u>
 <u>1.3 How does Al work?</u>

1.4 Ethics and risks of deve... 1.5 Supervised machine lea... 1.6 Unsupervised machine ... 1.7 Reinforcement learning

1.8 Deep Learning
 2: Differentiation in Educ...
 2.1 What is Differentiation?
 2.2 Using differentiation to...
 2.3 Standards for teaching
 3: Scaffolding in Education
 3.1 The development of sc...
 3.2 What is cognitive appr...
 3.3 What is scaffolding
 3.4 Applications of scaffold...
 3.5 Applications of cognitive...

🗘 🔎 AU - Edit mode 🌑

| 3: Future Learning / General Instructions         PAGE         General Instructions         Page       Settings         More ~         In this learning session, the goal is to write a vision essay that describes the future of education. Please describe, in 200 to 400 words, how you envision learning in a school in 2035. |  |  |
|---|--|--|
| PAGE General Instructions Page Settings More- In this learning session, the goal is to write a vision essay that describes the future of education. Please  |  |  |
| General Instructions      Page Settings More-  In this learning session, the goal is to write a vision essay that describes the future of education. Please   | 3: Future Learning / General Instructions  |  |
| Page Settings More -<br>In this learning session, the goal is to write a vision essay that describes the future of education. Please  | General Instructions   |  |
| In this learning session, the goal is to write a vision essay that describes the future of education. Please  |  |  |
|   | age Settings More-   |  |
|   |  |  |
| describe, in 200 to 400 words, how you envision learning in a school in 2035.   | In this learning session, the goal is to write a vision essay that describes the future of education. Please |  |
|   | describe, in 200 to 400 words, how you envision learning in a school in 2035.                                |  |

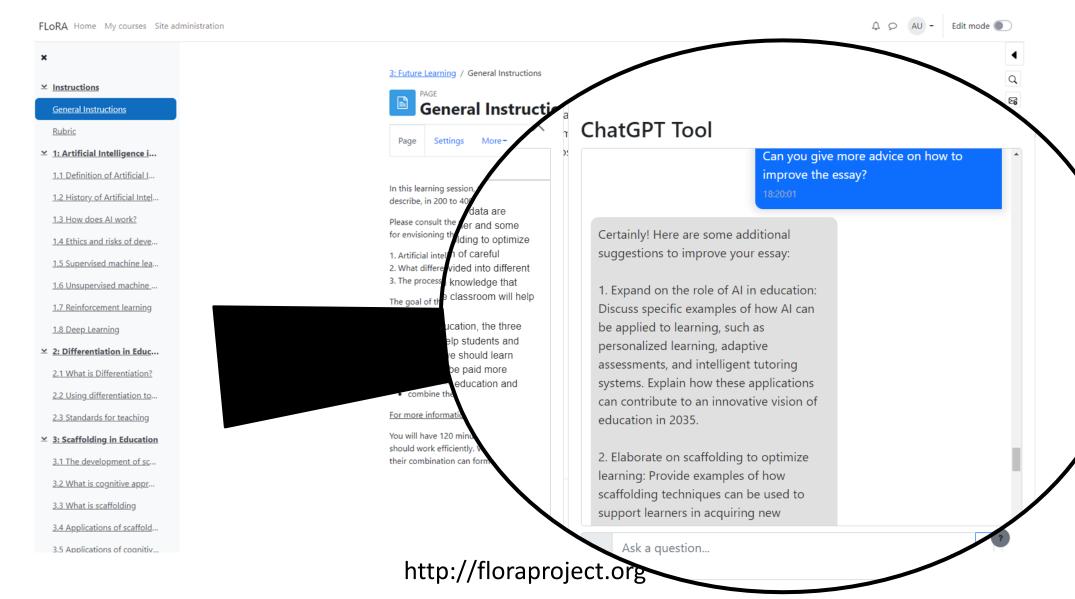
Please consult the materials in this learning environment that provide information about three important topics for envisioning the future of education in 2035.

| Normal $\Rightarrow$ B I $\bigcup$ $\circledast$ x <sub>2</sub> x <sup>2</sup> $\models$ $\models$ $\Rightarrow$ 1 $\boxdot$ $\boxdot$   | Can you give more advice on how to improve the essay? |    |
|--|---|----|
| Al in Education. Ai plays an important role in Education.<br>Nowadays, the role of AI in aduction is limited in some tangible educational products. More and more data are<br>needed to make AI work better. And the scaffolding is that the work is shared alone between the learner and some<br>more knowledgeable other or agent. In addition, it also enables learning from the experience. Scaffolding to optimize<br>learning needs to acquire more knowledge. Besides, as we all know, differentiation is a combination of careful<br>progress monitoring and adapting instruction in response. By this, students or learners could be divided into different<br>groups by their teache according to their competence degree. In these groups, students can learn knowledge that<br>they don't understand and make progress belonging to themselves. Differentiation practices in the classroom will help<br>students in their group process.<br>Integration of three topics is very essential and all three are indispensable. In the future education, the three<br>should complement each other. Respectively, there are great expectations for AI in education to help students and<br>teachers work better. To facilitate our independent and appropriate use in education in the future, we should learn<br>more on how the scaffolding component skills work and so on. Furthermore, differentiation should be paid more<br>attention in education. Beyond that, the three should continue to innovate, so as to better serve the education and<br>other industries in the future. Ai is good now. | suggestions to improve your essay:                    |    |
|  | Ask a question  | Se |

#### http://floraproject.org



## Chatbot to provide writing guidance



### PROMISE – CONCERNS – NEED – FINAL REMARKS





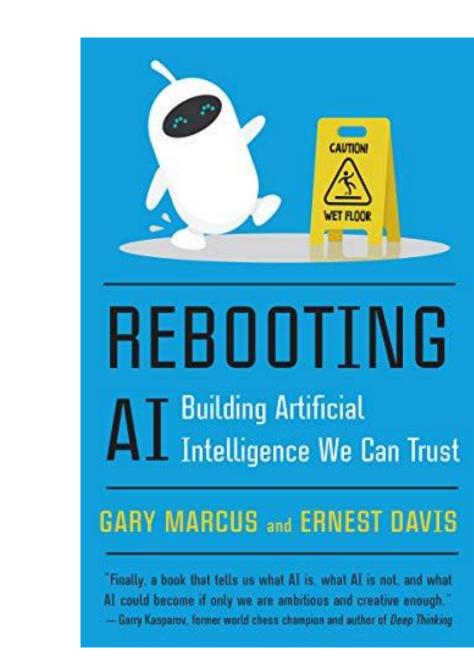
### Limitations

## Generative AI techniques are not flawless

Ji, Z., Lee, N., Frieske, R., Yu, T., Su, D., Xu, Y., ... & Fung, P. (2023). Survey of hallucination in natural language generation. ACM Computing Surveys, 55(12), 1-38.



No reasoning and planning, no sense of truthfulness, no temporal and spatial awareness, no casual inference, no common sense, no comprehension



Marcus, G., & Davis, E. (2019). *Rebooting AI: Building artificial intelligence we can trust*. Vintage.



#### A Categorical Archive of ChatGPT Failures

Ali Borji Quintic AI aliborji@gmail.com

April 5, 2023

#### Abstract

Large language models have been demonstrated to be valuable in different fields. ChatGPT, developed by OpenAI, has been trained using massive amounts of data and simulates human conversation by comprehending context and generating appropriate responses. It has garnered significant attention due to its ability to effectively answer a broad range of human inquiries, with fluent and comprehensive answers surpassing prior public chatbots in both security and usefulness. However, a comprehensive analysis of ChatGPT's failures is lacking, which is the focus of this study. Eleven categories of failures, including reasoning, factual errors, math, coding, and bias, are presented and discussed. The risks, limitations, and societal implications of ChatGPT are also highlighted. The goal of this study is to assist researchers and developers in enhancing future language models and chatbots. Please refer to here for the list of questions.

Borji, A. (2023). A Categorical Archive of ChatGPT Failures. arXiv:2302.03494v7





# Workload implications of artificial intelligence in education



### Aspiration

## Al will increase productivity to focus on things that matter the most



TECHNOLOGY

ChatGPT Is About to Dump More Work on Everyone

## Productivity != Workload

#### How do we deal with increased complexity of working and learning with AI?

Bogost, I. (2023, Feb 3). ChatGPT Is About to Dump More Work on Everyone, The Atlantic, https://www.theatlantic.com/technology/archive/2023/02/chatgptai-detector-machine-learning-technology-bureaucracy/672927/



### Workload

## Productivity != Workload

#### Automatic feedback is not associated with decreased teaching load

Cavalcanti, A. P., Barbosa, A., Carvalho, R., Freitas, F., Tsai, Y. S., Gašević, D., & Mello, R. F. (2021). Automatic feedback in online learning environments: A systematic literature review. *Computers and Education: Artificial Intelligence*, *2*, 100027.





# Ethical implications of artificial intelligence in education



### Consent

# Hard to *unlearn* something once private data are used for training LLMs

#### COLAM

### Training datasets for large language models

#### Nationality



The greatest number, or plurality, of editors (20%) reside in the United States, followed by Germany (12%) and Russia (7%). The only country not in Europe or North America in the top 10 is India (3%).





### Bias

#### Midjourney v4

Prompt: patriotic, dog, superhero.



#### COLAM

### PROMISE – CONCERNS – NEED – FINAL REMARKS





## Developing and measuring skills for the age of AI

Gašević, D., Siemens, G., & Sadiq, S. (2023). Empowering learners for the age of artificial intelligence. *Computers and Education: Artificial Intelligence, 4*, 100130.



### Need for AI literacy

The New York Times

#### Here's What Happens When Your Lawyer Uses ChatGPT

A lawyer representing a man who sued an airline relied on artificial intelligence to help prepare a court filing. It did not go well.



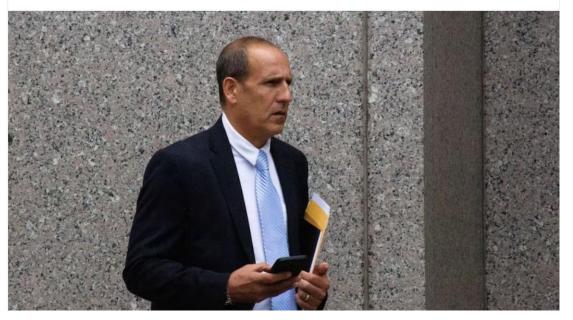
May 27, 2023

The lawsuit began like so many others: A man named Roberto Mata sued the airline Avianca, saying he was injured when a metal serving cart struck his knee during a flight to Kennedy International Airport in New York.

Weiser, B. (2023). Here's What Happens When Your Lawyer Uses ChatGP. https://www.nytimes.com/2023/05/27/nyregion/aviancaairline-lawsuit-chatgpt.html

#### This US lawyer used ChatGPT to research a legal brief with embarrassing results. We could all learn from his error

ABC RN / By Damien Carrick and Sophie Kesteven for the Law Report, with additional reporting from Reuters. Posted Sat 24 Jun 2023 at 11:15am



Carrick, D., & Kesteven, S. (2023, June 24). 'Use with caution': How ChatGPT landed this US lawyer and his firm in hot water. *ABC News*. https://www.abc.net.au/news/2023-06-24/us-lawyer-uses-chatgpt-toresearch-case-with-embarrassing-result/102490068



### Human-Al relationship

# Redefining skills we aim to develop and assess

Human-AI collaborative problem solving Hybrid human-AI regulation







## Understanding impact on learning



### Challenge

## Fluence is not a bliss for learning

How do we deal with fluency bias and 'lazy' metacognition?

Bjork, R. A., Dunlosky, J., & Kornell, N. (2013). Self-regulated learning: Beliefs, techniques, and illusions. Annual review of psychology, 64, 417-444.



### Inadvertent deception of ChatGPT

# Inaccurate and verbose, but users prefer ChatGPT responses

Kabir, S., Udo-Imeh, D. N., Kou, B., & Zhang, T. (2023). Who Answers It Better? An In-Depth Analysis of ChatGPT and Stack Overflow Answers to Software Engineering Questions (arXiv:2308.02312). arXiv. https://doi.org/10.48550/arXiv.2308.02312



### Challenge

## Writing is an important learning tool

What happens when much of that tool is offloaded to generative AI?



### Challenge

# Asking quality questions is critical for effective learning

How do we promote development skills for question asking?

Graesser, A., Ozuru, Y., & Sullins, J. (2010). What is a good question? In M. G. McKeown & L. Kucan (Eds.) Bringing research to life (pp. 112-141). Guilford Press.



### **FINAL REMARKS**





# Need to broaden understanding of learning with, about, and despite gen Al



# Al is unlikely to go away and we need to lead the change

### www.graile.ai

## Interested in participating in shaping further developments in AI in Education?



Global Research Alliance for AI in Learning and Education

www.graile.ai







## Charting the New Territory: Generative AI in Learning and Teaching

Dragan Gašević @dgasevic

> December 13<sup>th</sup>, 2023 Learning and Teaching Expo Hong Kong